



# EWC meeting Schenker NV - Belgium

Schenker NV

Dany De Borger

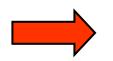
Berlin, 16-18 october 2007



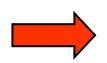
## **Our Vision Statement**



#### "Be the leading global provider of integrated logistics services."



Satisfy the needs of our customers with efficient high quality solutions



Grow together





Contract Logistics Total	1,204 <b>13,232</b>	9,833 <b>54,905*</b>	1,500
Air / Ocean Freight	6,938*	23,576*	
Land Transport	5,109	21,168	
	Sales (mio. €)	Employees	Locations

\* incl. BAX Contract Logistics/SCM

Schenker at a glance





# Together, Schenker and BAX Global provide their customers with worldwide integrated logistics services from a single source

#### **Integrated Global Products**

- 236,000 consignments per day
- Customer base of more than 730,000 companies

#### **European Land**

- FTL / LTL
- Door-to-door services
- Parcel / small consignments

#### Air / Ocean Freight

- Air freight
- Ocean freight
- Express
- Door-to-door delivery
- Any size or weight

#### **Integrated Products**

- Integrated services in USA, Canada, Mexico and Europe
- Time-definite, mode-neutral delivery
- Guaranteed Overnight, Second Day, BAXSaver & Economy products
- European multi-modal transport solutions

#### **Contract Logistics**

- Global supply chain management
- Procurement / distribution logistics
- Warehouse operations
- Spare parts logistics
- Reverse logistics

#### **Special Services**

- Specialty services for various Vertical Markets, such as automotive, aerospace, healthcare, hi-tech, fashion and retail
- Projects, charters
- Dangerous goods handling
- Temperature control
- Security services
- Sports Events logistics
- Fairs & Exhibition Services



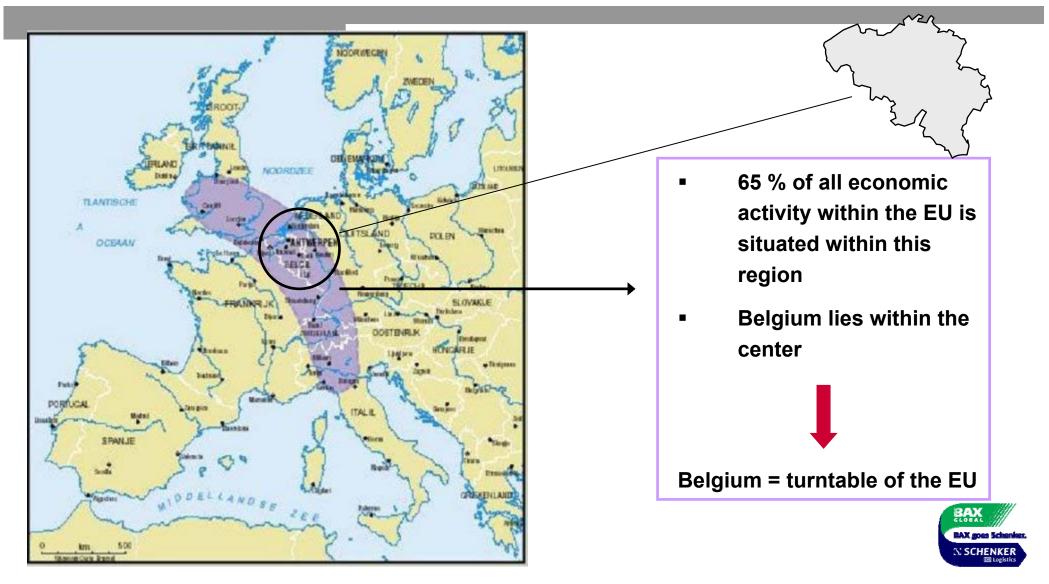


# The worldwide network – an important basis for the success of Schenker and its customers

Americas  Canada USA  Argentina Brazil Chile Colombia* Costa Rica* Cuba Dominican Republic Cuba Dominican Republic Ecuador* El Salvador* Guatemala Honduras* Martinique Mexico Netherlands Antilles* (Aruba, Curacao) Panama* Paraguay* Peru Puerto Rico* (US) Trinidad / Tobago* Uruguay* Venezuela	Europe  Austria Belarus Belgium Bosnia and Herzegovina Bulgaria Croatia Cyprus* Czech Republic Denmark Estonia Finland France Germany Greece Hungary Ireland Iceland* Italy Latvia Lithuania Luxembourg Macedonia Malta* Netherlands Norway Poland Portugal Republic of	<ul> <li>Romania</li> <li>Russia</li> <li>Serbia</li> <li>Slovakia</li> <li>Slovenia</li> <li>Spain</li> <li>Sweden</li> <li>Switzerland</li> <li>Turkey</li> <li>Ukraine</li> <li>United Kingdom</li> </ul> Algeria <ul> <li>Egypt*</li> <li>Ethiopia*</li> <li>Ghana*</li> <li>Kenya</li> <li>Libya*</li> <li>Mauritania</li> <li>Mauritania</li> <li>Mauritius*</li> <li>Morocco*</li> <li>Réunion</li> <li>South Africa</li> <li>Sudan*</li> <li>Tunisia*</li> </ul>	Near Middle East <ul> <li>Afghanistan*</li> <li>Bahrain*</li> <li>Iran*</li> <li>Israel*</li> <li>Jordan*</li> <li>Kazakhstan*</li> <li>Kuwait*</li> <li>Kyrgyzstan*</li> <li>Lebanon*</li> <li>Oman*</li> <li>Pakistan*</li> <li>Qatar*</li> <li>Saudi Arabia*</li> <li>Syria*</li> <li>UAE*</li> <li>Yemen*</li> </ul>	<ul> <li>Asia/Pacific</li> <li>Bangladesh*</li> <li>Cambodia*</li> <li>China / Hong Kong / Macao</li> <li>India</li> <li>Indonesia</li> <li>Japan</li> <li>Korean Republic</li> <li>Laos</li> <li>Madagaskar</li> <li>Malaysia</li> <li>Maldive Islands*</li> <li>Mongolia*</li> <li>Myanmar</li> <li>Philippines□</li> <li>Singapore</li> <li>Sri Lanka*</li> <li>Taiwan</li> <li>Thailand</li> <li>Vietnam</li> <li>Australia</li> <li>New Zealand</li> </ul>
	Northern Ireland			BAX CLOBAL BAX goes Schenie S SCHENKER

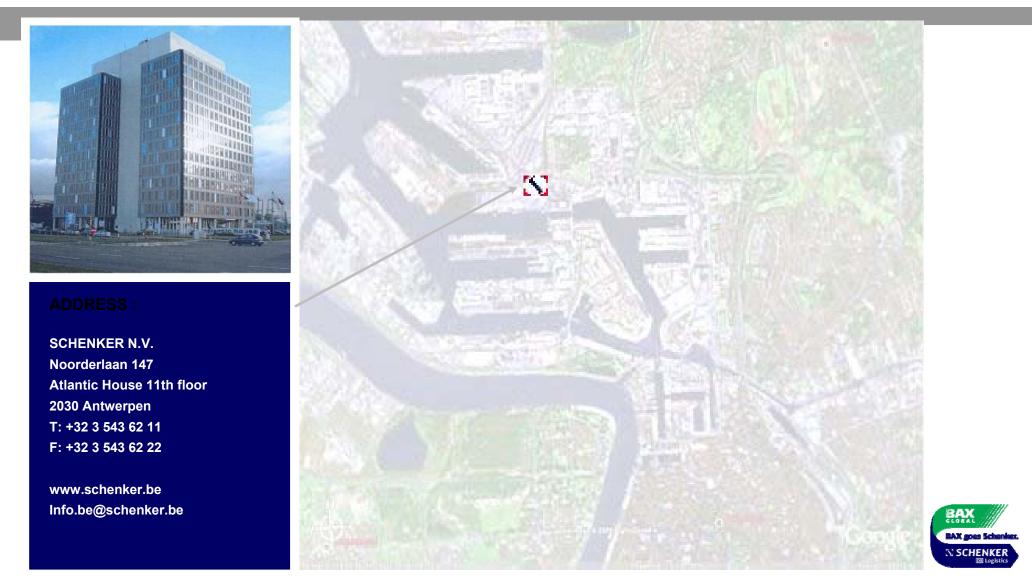


#### **Belgium = gateway to the EU**





# **Corporate Office**





# Key Figures 2006



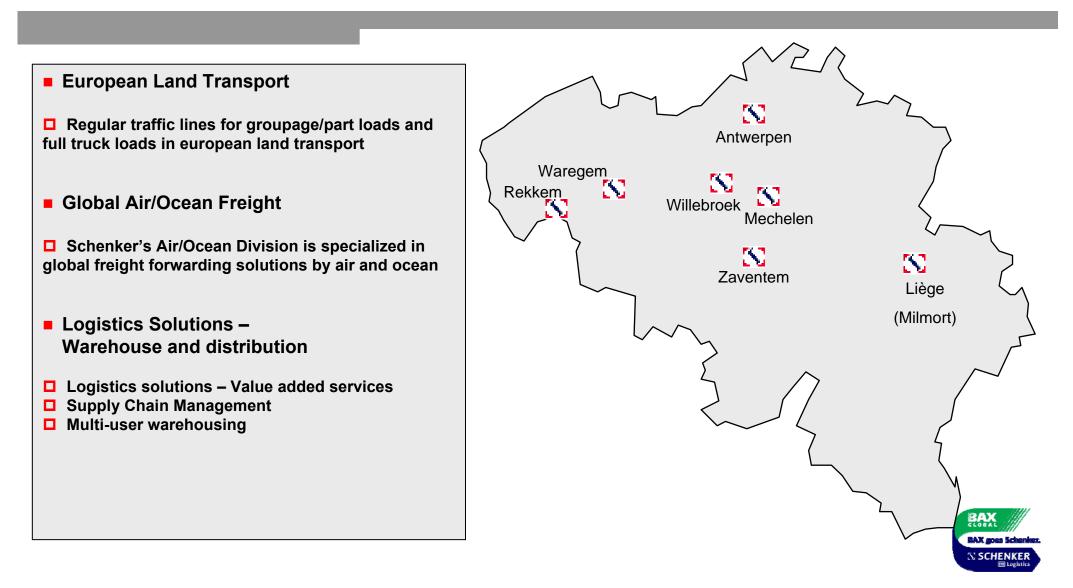
Turnover:	186,014 TEUR	
Staff:	633 persons (in 2007)	
Locations:	7 (2007)	
Shipments/year:	>1 million	



\* Figures 2006 –excl. BAX

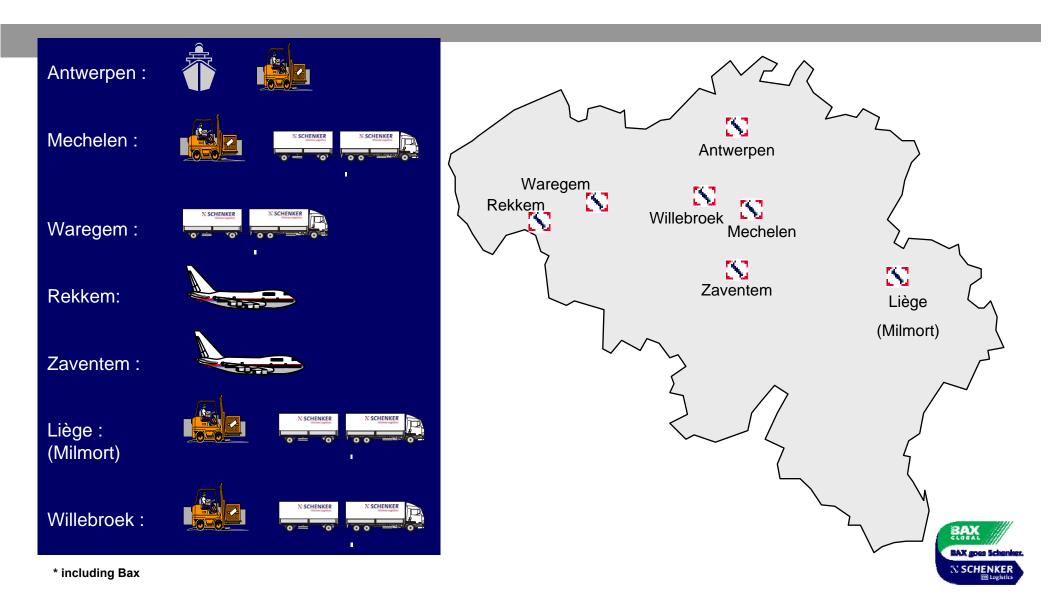


### **Schenker in Belgium - Overview**





#### Locations





# Quality

#### The quality management system of Schenker meets DIN EN ISO 9001

- The TQM-system is based on
  - Certification
  - One international norm
  - Ongoing trainings and audits
  - Improvement systems

	and the second second
C	ertificate of Approval
C	0 0 11
	awarded to Schenker Deutschland AG
	Langer Kornweg 34 E
	65451 Kelsterbach, Germany branches see annex
	Veritas Quality International certify that the
	Management System of the above supplier
	en assessed and found to be in accordance
	with the requirements of the quality
	standards detailed below
	QUALITY STANDARDS
	EN ISO 9001:2000
	SCOPE OF SUPPLY
	forwarding services including the development and realization of tics concepts for traffic-carrier-spreading projects
Original approval a	late: 06 February 1996
Subject to the continu	eed satisfactory operation of the supplier's Quality Management System, this Certificate is valid until: <u>02 July 2005</u>
Date of certification	c03 July 2002
Date: 19 July 2002	- Unisen Swey

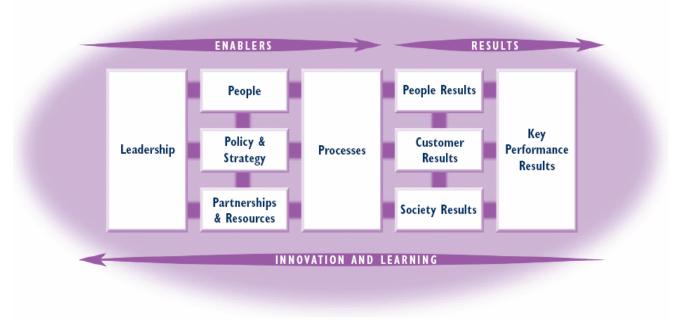




European Foundation of Quality Management (EFQM)

Schenker has applied for member top EFQM.

All aspects of our Mission, Strategy and Policy are being monitored and supported within the EFQM methodology.







#### Environment

Our environmental objective:

Manage the operational transport process within the logistics chain in a way that :

- reduces environmental pollution at the long term
- minimizes the ecological damage through continuous improvement.

Awarded the Eco Certificate according to DIN EN ISO 14001





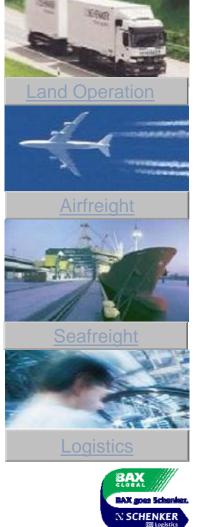


### **Service Portfolio**



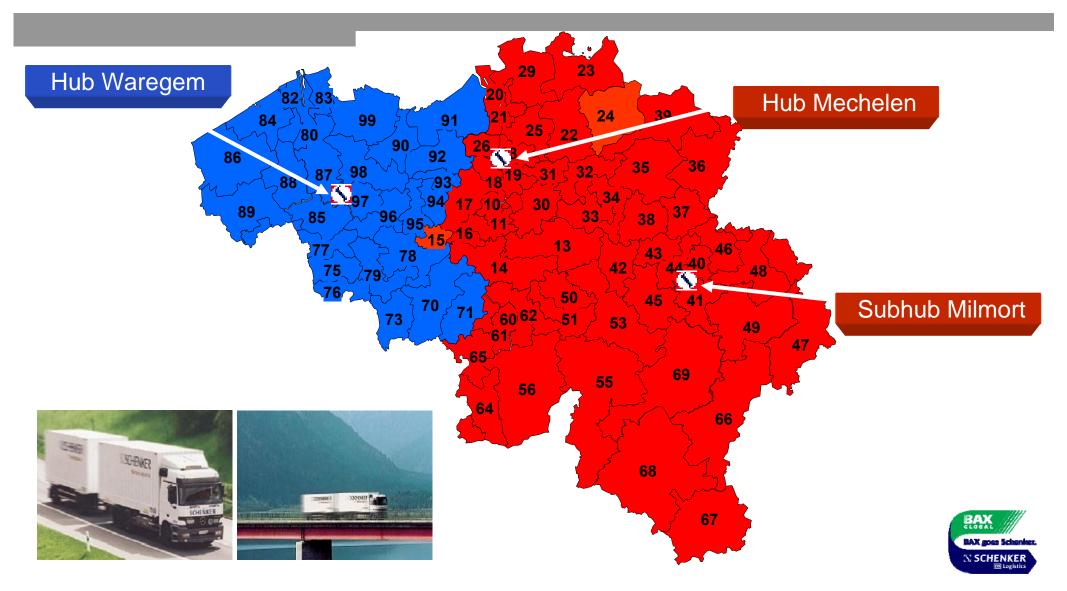
#### Schenker Belgium's Service Portfolio





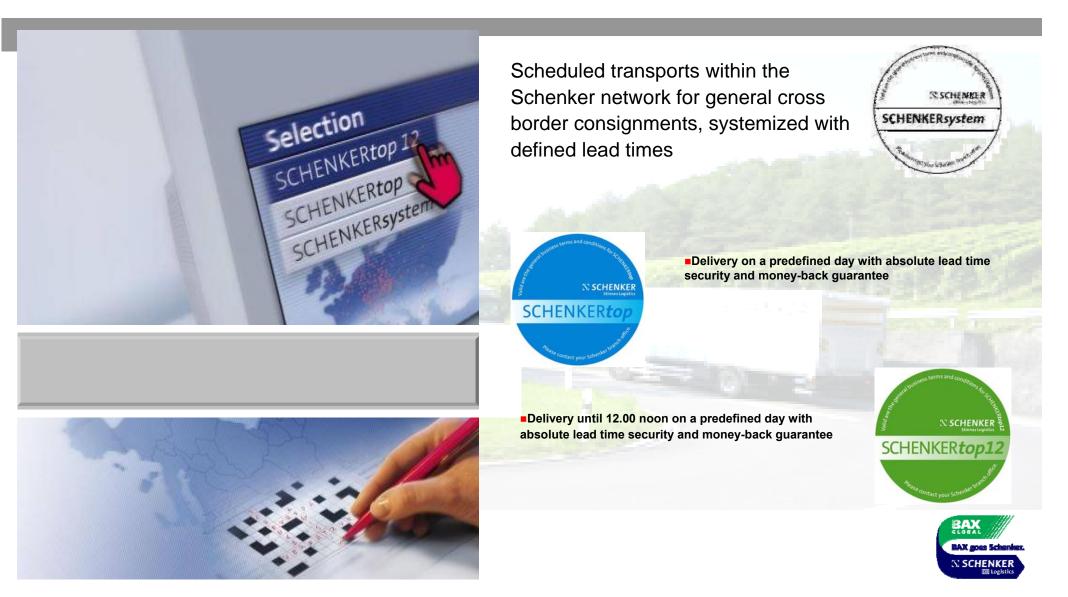
# **Roadfreight – 2 regions**





## Roadfreight - top Services in European Land Transport







### **Roadfreight Schenker System – Lead times**

From Belgium to :		Fixed d	lepartu	re day	S	Lead time in hours
	МО	TU	WE	тн	FR	
ALBANIA						on request
AUSTRIA						48-72
BELGIUM						24
BELORUSSIA						on request
BOSNIA-HERZ.						72-120
BULGARIA						> 72
CROATIA						72-120
CZECH REPUBLIC						48-72
DENMARK						48-72
ESTONIA						≥72
FINLAND						≥72
FRANCE						24-96
GERMANY						24-72
GREAT BRITAIN						48-120
GREECE						> 72
HUNGARY						48-96
IRELAND						≥ 72
ITALY						48-120

From Belgium to :	F	ixed d	epartu	re day	S	Lead time in hours
	МО	TU	WE	тн	FR	
LATVIA						72
LITHUANIA						≥72
LUXEMBOURG						24
MACEDONIA						on request
REP. OF MOLDOVI	A					on request
NETHERLANDS						24-48
NORWAY						≥72
POLAND						48-72
PORTUGAL						> 72
ROMANIA						72
RUSSIA						> 72
SERBIA/MONTENEGRO			on request			
SLOVAKIA						≥72
SLOVENIA						72
SPAIN						72-120
SWEDEN						≥72
SWITZERLAND						48-72
TURKEY						> 72

Lead times for groupage shipments < 2500 kg and for harmless goods and calculated as from indicated fixed departure days.

Booking confirmation latest day A till 4 PM for groupage and 2.30 PM for part loads for collection on day B.

We update the service plan continuously which implies that data might be changed without prior notice at any time. As a consequence, SCHENKER can never be held responsible for non-conformity with the published schedule. For further information, please consult the SCHENKER conditions of liability and trade.

For specific country details, please consult: http://www.schenker.be/12844/gb/main node 6454.html







#### **Roadfreight – Main accounts**







#### Airfreight – Zaventem office





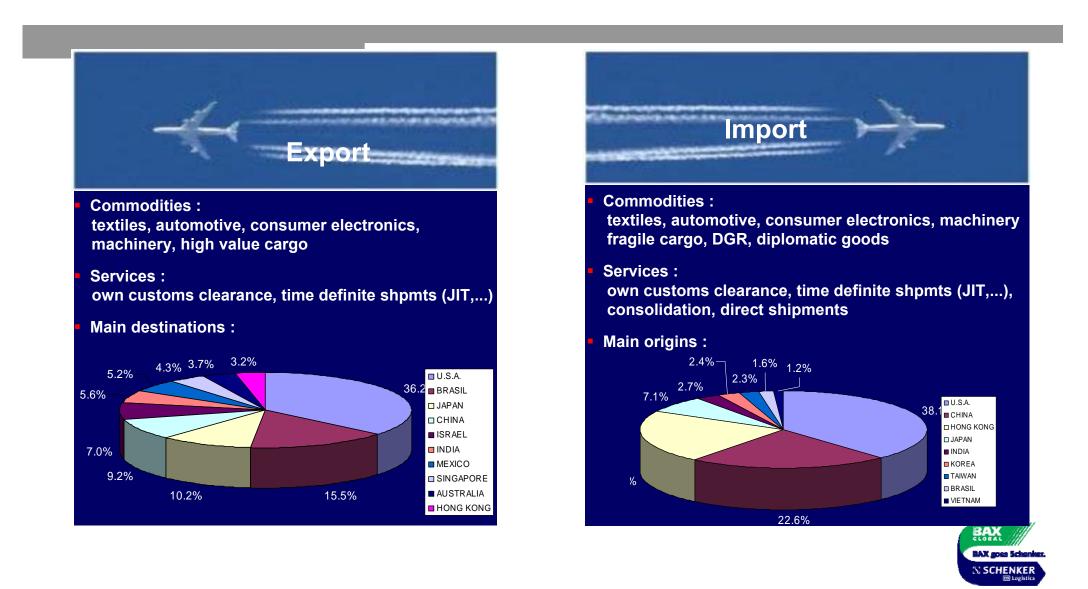
offices directly attached to warehouse warehouses of 2070 & 920 sqm partly racked, scissor lift security cell available cool room and DGR room Tapa compliant





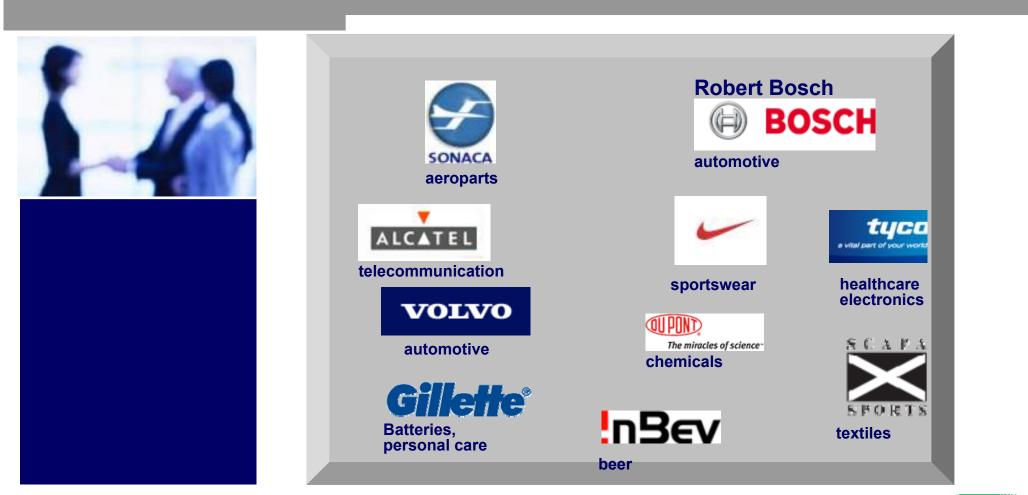


#### **Airfreight – Activities**





#### **Airfreight – Major accounts**







### **Seafreight – Antwerp Office**

SCHENKER N.V. Noorderlaan 147 Atlantic house 11th floor 2030 Antwerpen T: +32 3 543 62 11 F: +32 3 543 62 22

www.schenker.be Info.be@schenker.be







# **Seafreight – Port of Antwerp**



#### **5** reasons to use the port of Antwerp:

- Central geographical location
  - World-wide sailing possibilities
  - Excellent geographical hinterland connections
  - High productivity and qualtity
  - Efficient logistics services

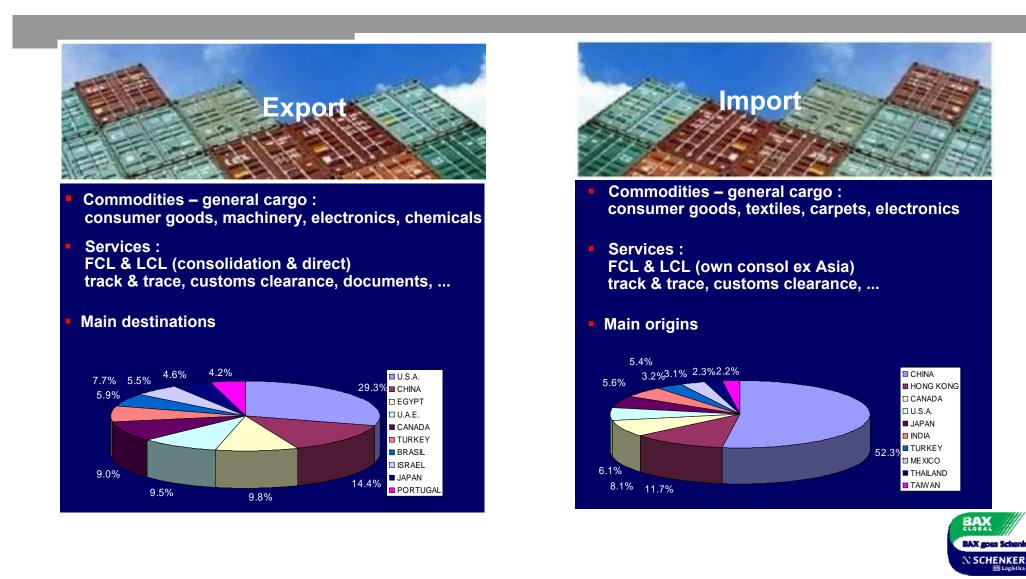






#### **Seafreight – Activities**





# SCHENKER

#### **Seafreight – Activities**



 Worldwide export of complete OPEL cars from : Northern Europe, UK, Spain, Italy, Portugal

- 150,000 cars shipped out in 2004
- Based on EDI link with OPEL
- Tracking & tracing into the GM drive system
- Coordination between various plants, shipping lines & terminals



- Loading / discharging of conventional vessels all port related handling (storage, sorting,(un) load
- Transportation : pre/after, distribution by barge, rail, truck
- Services : cargo insepction, surveys, customs clearance, fiscal representation
- Commodities : out of gauge, heavy lifts, ...
- Projects : tanks, boats, crane parts, machines, ...





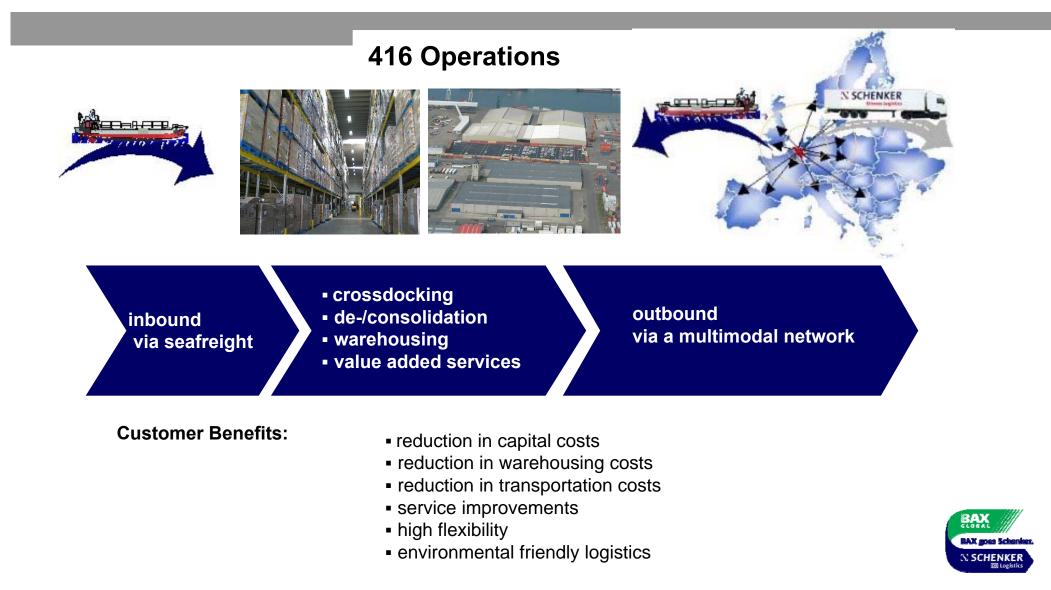
# Seafreight – Main accounts







#### Seafreight logistics – Warehouse 416



### Logistics





#### **SCHENKER***logistics*



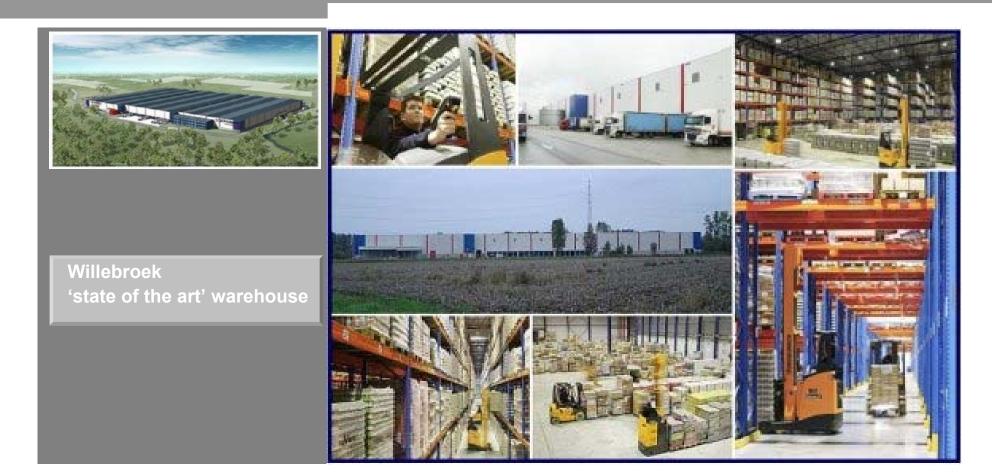
**Belgian logistics - strengths** 

- central location of Belgium for international distribution
- ability to offer integrated services thanks to close cooperation with sea, air & road divisions
- high experience in handling fast moving consumer goods in regards to warehousing, distribution traceability





# Logistics



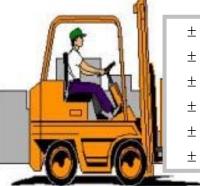




### Logistics – Willebroek



#### Handling and distribution of 'fast moving consumer goods'



±	65,000	m <sup>2</sup> surface
±	240,000	ton outbound/year
±ź	23,000,000	cases picked/year
±	376,000	full pallets outbound/year
±	147,000	outbound orders/year
±	1,820,000	outbound order lines/year

#### Advantages location Willebroek :

- Central location for Belgium and international distribution
- Fast connection to the most important highways
- Various transport possibilities :
  - road
  - railway connection on site
  - inland shipping via sea channel





#### Schenker NV: The Size you Need.

